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Mutual News Bulletin

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Notice of Material Amendment: Provider Manual Update - Inpatient Review Guidelines

Effective June 2, 2025, Medical Mutual is implementing a revision to the following provider manual section:

- Section 3 Clinical Quality and Health Services Overview
 - Clinical Review Process: Inpatient Review Guidelines, Pg. 40

Provider Manual Update – Prior Authorization

Effective March 3, 2025, Medical Mutual is implementing a revision to the following provider manual section:

- Section 3 Clinical Quality and Health Services Overview:
 - Prior Authorization: General Guidelines, Pg. 38

To view updates to the Provider Manual visit MedMutual.com/Provider > Provider Manual.

Revised Reimbursement Policies

Effective March 1, 2025, Medical Mutual is updating the following Reimbursement Policies:

- Hospital Readmissions Non-Medicare Advantage RP-201902
- Hospital Readmissions Medicare Advantage RP-202408

To view these policies, visit MedMutual.com and under the Provider menu select Policies and Standards > Reimbursement Policies.